

Single Sign-On Security Implementation

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Beginning June 5, 2017, all PathGroup electronic client systems including PathConnect, PathGroup Mobile, Result Review, PathSupply and AutoPrint will have a new Single Sign-On system that will strengthen the authentication access. All users will need to comply with PathGroup's password policies, including requiring users to reset passwords every 60 days.

The new Single Sign-On program will require more complex passwords and aid in password reuse prevention. Accounts will automatically be deactivate and locked **after 60 days** of inactivity. If a user tries to log in during this time, they will receive a message that their account has been locked and the account/user will need to call PathGroup IT Support to re-enable their account. Clients who request additional user credentials for their accounts will need to fill out a Client Access Request Form.

Clients will be notified of their upcoming password expiration 7 days prior to expiration. This notification will continue every day until the day of expiration.

The password requirements will be as follows:

- Minimum of 8 characters
- Maximum of 25 characters
- Previous 6 passwords cannot be reused
- Minimum of 1 lower case letter, 1 upper case letter
- Minimum of 1 number
- Minimum of 1 special character

All PathGroup electronic client system users will need to sign the electronic PathGroup Security Agreement which will be presented at first sign-on after June 5, 2017. We apologize in advance for any inconvenience this may cause you.

For further questions, please contact your PathGroup Account Management representative.